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Jun 17th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I get internet and phone service from a local ISP, Sonic.net. I have also had internet/phone from AT&T and from Pacific Bell. There is no comparison. Sonic is cheaper, has far better service, and more innovative offerings. When I had AT&T in a work setting, we often had some kind of problem or other. Calling them for service was a nightmare--it almost always entailed a long wait and talking to somebody with no clue and less authority. When I call Sonic for support, I am generally left with an unexpected smile: they pick up quickly, they know what they are talking about, and they get things done.

I am a computer professional with a home office and I need fast, dependable broadband. Sonic has offered several innovative upgrades over the years. They are not viewing customers as cash cowsthey are always looking to improve things for us. If I had to go back to one of the monopoly carriers, that would be a significant decrease in quality.

If US Telecom is claiming that local carriers are not needed because there are no residential customers, then I want to see their proof and the methodology by which they obtained it. Why on earth would the FCC restrict competition that is working just fine? I STRONGLY oppose the US Telecom petition. If the FCC bows to their wishes, the inevitable consequence will be increased monopoly, increased prices, decreased innovation, and abysmal service. I've been there before and have no desire to go back to it.

Allan Terry